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5 I claim:

1. A method for the storage and querying of social services data in a knowledge base that provides quantitative accountability for social services via a navigable user interface, comprising the steps of:

collecting information relating to defined social services and providers;

collecting information relating to defined customers;

collecting information relating to defined client barriers to productivity;

collecting information relating to defined customer outcomes;

incorporating said collected information into a structured relational database;

providing a graphical user interface with a plurality of single-click buttons each for initiating a pre-determined query for allowing a user to generate a report indicating reduction of said client barriers over time, thereby maintaining quantitative accountability for social services.

2. A method for the storage and querying of social services data in a knowledge base that provides quantitative accountability for social services via a navigable user interface, comprising the steps of:

collecting information relating to defined social services and providers; collecting information relating to defined customers;

collecting information relating to defined customer outcomes;

incorporating said collected information into a structured relational database; providing a graphical user interface with a plurality of single-click buttons each for

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- 5 initiating a pre-determined query for allowing a user to generate a report for maintaining quantitative accountability for social services.
 - 3. A method for providing quantitative accountability for social services, comprising the steps of:
 - defining categorical barriers to client productivity and indicating for each client and barrier a severity of said barrier;

counseling clients to overcome each of said barriers that they face;
assessing progress in reducing said severity or eliminating said client barriers over time.